

Minutes of PPG Meeting 4th December 2025.

Present: Debbie Love (Chair), Alec Love (Admin), Peter Eldon (Practice Manager), Lucy Lewis (Deputy Practice Manager), David Croft, Mark Lemon, Christine Chester, Paula O'Sullivan, Effie Rogers.

Mentioned Helen Baxter.

Report Lucy Lewis re Surgery.

A number of staff at the surgery will be going on maternity leave, however they will be covered

Daisey passed her medical qualifications and has been employed as a Practice Nurse. Doctor Chadwick will be leaving the practice in January to progress her career at another practice.

Doctor Ishmail has joined the practice.

Pharmacy prescribing. A discussion took place in relation to Pharmacy prescribing for minor ailments. This is fully available to patients who could attend a pharmacy to get prescribed medication rather than attending the Surgery. Lucy will research putting this information on the Surgery website to advise patients.

It was suggested the surgery could display information on the walls of the waiting room. Lucy informed the group that the information is displayed on the waiting room TV. However, a discussion took place around the screen shots were very quick in moving information and this can be problematic when trying to record the information. Lucy to look into this.

Hatfield Broad Oak will get decorated after Christmas.

A discussion took place in relation to X-rays at Herts and Essex. Lucy explained that a referral can be made by the surgery for X-ray via the computer system. The patient referred can then attend the Xray department who should be able to open the referral on the system. This continued in a discussion on the Minor Injuries clinic at Herts and Essex which is a walk-in clinic.

Lucy stated that a Diagnostic Centre will be opening at Epping in 2026. Further details when available.

Lucy stated that blood tests will be moved from Harlow Hospital to Harlow Town Centre next year. Update when available.

A discussion took place in relation to Blood Pressure testing machines being available in Libraries. Christine will forward information in relation to this for onward placing the information on the list being prepared by Lucy.

A discussion took place in relation to Social Prescribers???? And Clothing collection????

A discussion took place in relation to engaging with young people. Jessica was going to speak to the head of the local school???

A discussion took place in relation to workshops around topics including Education, Healthy Eating, Wellbeing for women, Wellbeing for Men. Dietician could do some group work on healthy eating. A group work session on Teenagers and their needs. A further discussion took place on addressing loneliness in the community. There were a number of groups in Hatfield Heath and Debbie stated she was running a coffee afternoon and a film evening to try and support the community.

Peter was going to arrange the UCAN person to attend a PPG meeting to advise their role in the community.

Debbie raised a discussion in relation to a sense of direction for the group as we seem to be missing that. In the new year we can perhaps look at this and develop some new sense of direction.

Next meeting was suggested as 5th March; however, we now need to change this date.

New suggested date 19th March.